



THE INTERFACE

USEFUL LINKS

Platform Login: <https://reputationcrm.com/>

Support Center: <https://support.reputationcrm.com/>

How to get Support? <https://support.reputationcrm.com/1-get-support/79-how-to-get-support>

THE INTERFACE

Although Reputation CRM (the back-end) is fully responsive and can be used on a mobile phone or a tablet, it is best used when viewed on a large display of at least 1920 x 1080 pixels (Full HD).

LIVE CHAT SUPPORT

From any page, you can get LIVE support by clicking the icon located at the bottom right



Check this page for more info on How to Get Support:

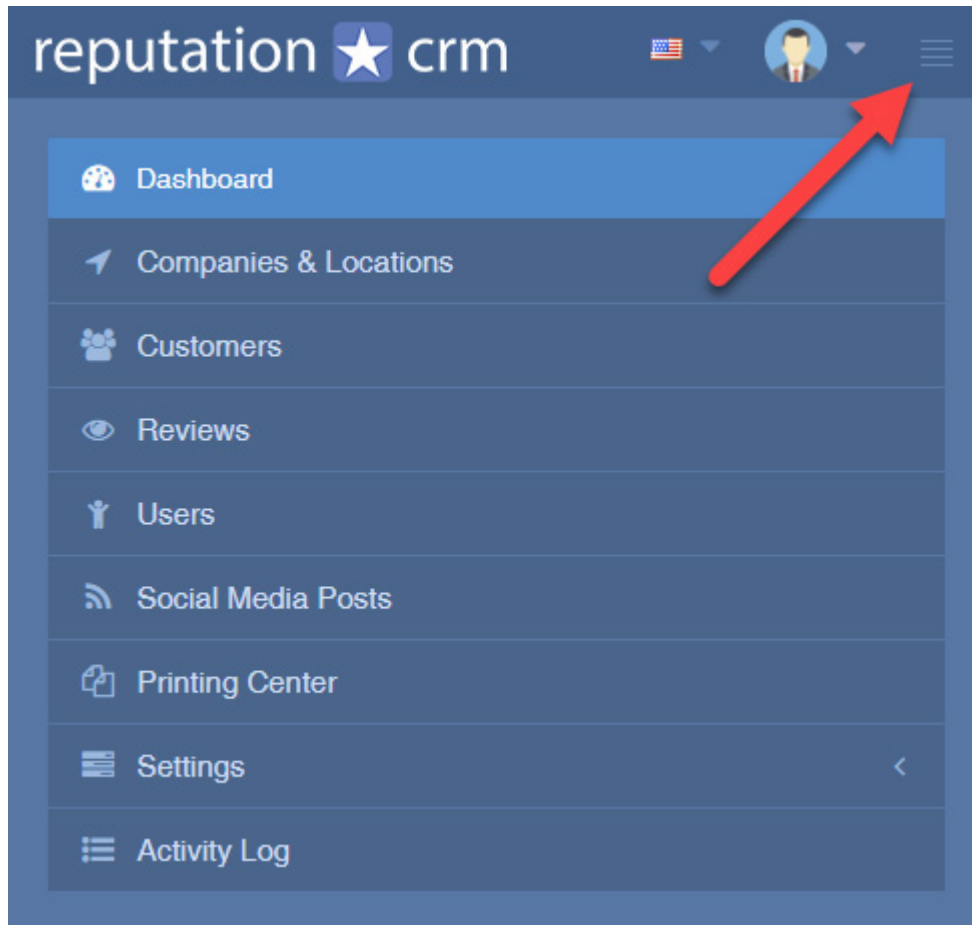
<https://support.reputationcrm.com/1-get-support/79-how-to-get-support>

THE TOP HEADER AND THE MENU OPTIONS

Desktop View:

The screenshot shows the Reputation CRM desktop interface. The top header is dark blue with the 'reputation ★ crm' logo on the left. On the right, there is a language dropdown (labeled 'Language dropdown' with a red arrow pointing to the 'En' flag), a user dropdown (labeled 'User dropdown' with a red arrow pointing to the 'TEST18' profile), and a 'Live Support' icon (labeled 'Live Support' with a red arrow pointing to the chat bubble icon). Below the header is a sidebar menu (labeled 'Menu Options' with a red arrow pointing to the menu icon) containing links to Dashboard, Companies & Locations, Customers, Reviews, Users, Social Media Posts, Printing Center, Settings, and Activity Log. The main content area has a date range selector (April 23, 2019 - May 22, 2019), location and company selection dropdowns, and a 'Statistics' section with tabs for Online Reputation, Acquisitions, Review Page / Review Form, Review Marketing, and Virality. The statistics section displays three key metrics: Overall Reputation (4.23, up 9.45%), Total / Viewable Reviews (58464 / 38019, Last Review: 2019/05/21), and All New Reviews (634, up 11.70%).

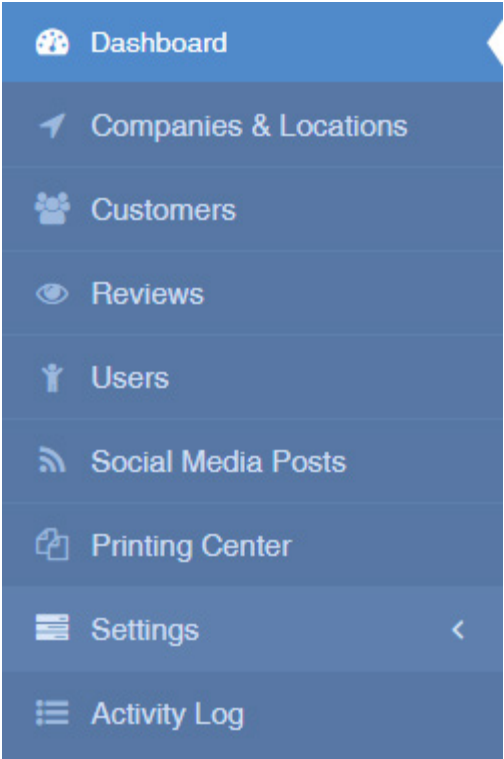
Mobile and Smaller Tablet View: the Top Header has the Menu Options available here



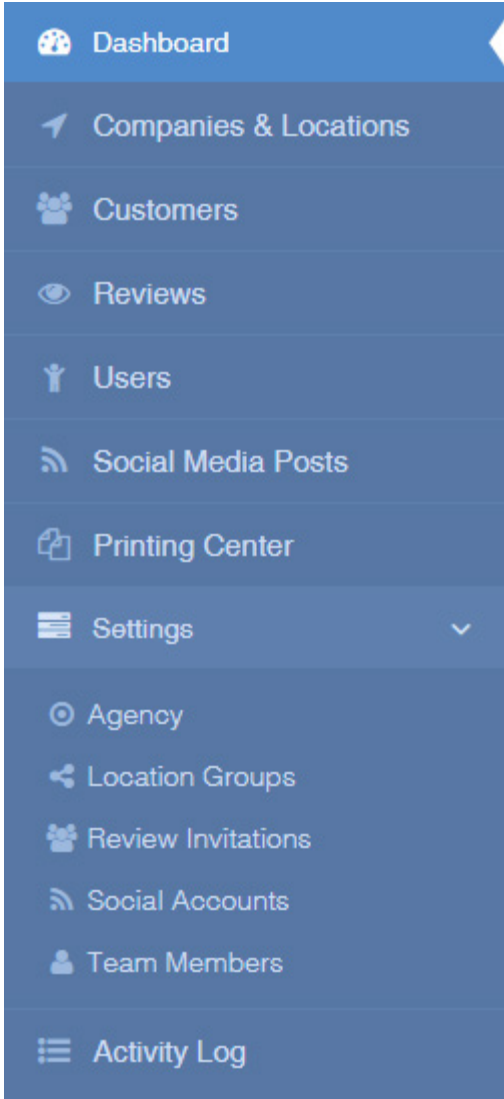
THE MAIN MENU

The Main Menu makes it easy to navigate throughout the platform. Just click on an item to view a section of the site.

The Standard Main Menu



Extended Menu when clicking on Settings



Short Menu with icons only



NOTE: Only displayed when you are inside a section of the website

When a Menu item is selected, its color changes to light blue.

Example: Companies / Locations



When hovering an item in the short menu mode, we display the full option name:



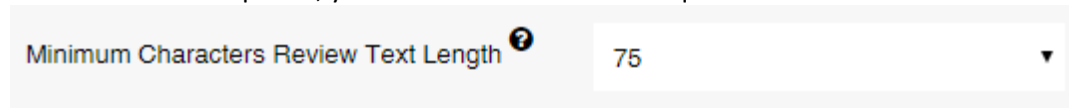
OPTIONS OF THE MAIN MENU

1. **Dashboard:** provides analytics on your Online Reputation and Performance on improving your Business Reputation
2. **Companies & Locations:** sets the way the platform will work for your Brand / Business and all Business or Office Location (if any)
3. **Customers:** manages Customers and Review Invitations (Customer list, Review Invitation Queue and Invitation Sent Log)
4. **Reviews:** allows Actions on individual reviews (like responding to reviews)
5. **Users:** are engaged users: customers that left a platform review or users that interacted on reviews in the front-end review page
6. **Printing Center:** prints beautiful documents to increase review collection
7. **Settings:**
 - a. **Agency:** customizes the platform for web, marketing and communication agencies (only visible to Sales Partners)
 - b. **Location Groups:** manages multi locations into different groups to allow easy selection throughout the platform
 - c. **Review Invitations:** sets some default behaviors for the Review Invitations (only available to the Main Account Holder)
 - d. **Social Accounts:** links your Business on the platform to your Social Media Pages or Accounts (can be hidden by Sales Partners)
 - e. **Team members:** allows web, marketing and communication agencies to grant access to clients to the platform (with privilege control)
8. **Activity Log:** tracks all automated actions (like aggregating reviews or sending out review invitations) and manual actions performed on the platform by you or the users

NOTE: If you own a Team Member account (set by your web, marketing or communication agency), some of the items might not be visible or you might be restricted in the usage of some of the platform features).

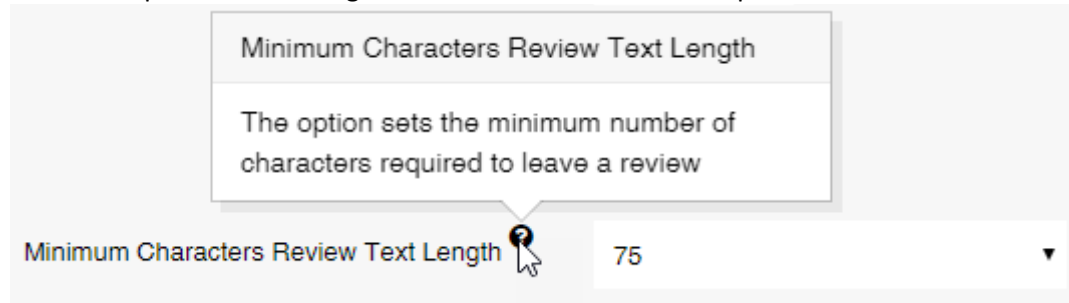
HELP ON ALL FIELDS

After all field descriptions, you will see a balloon with a question mark inside:



A screenshot of a form field labeled "Minimum Characters Review Text Length" with a question mark icon in a small circle to its right. The field contains the value "75" and a downward arrow indicating it is a dropdown menu.

Hover the question mark to get additional info on what the option does:

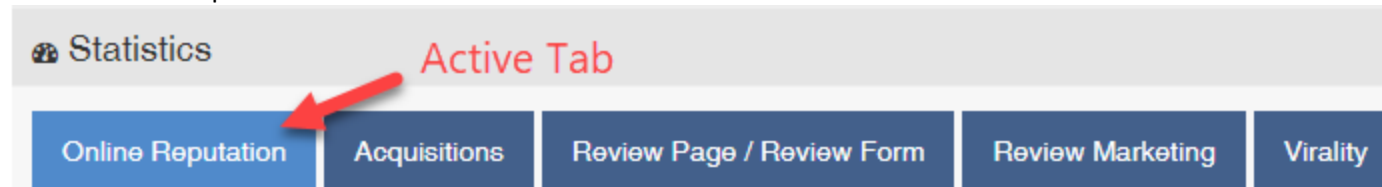


A screenshot showing the same form field as above, but with a tooltip displayed. The tooltip has a title "Minimum Characters Review Text Length" and a description: "The option sets the minimum number of characters required to leave a review". A mouse cursor is hovering over the question mark icon.

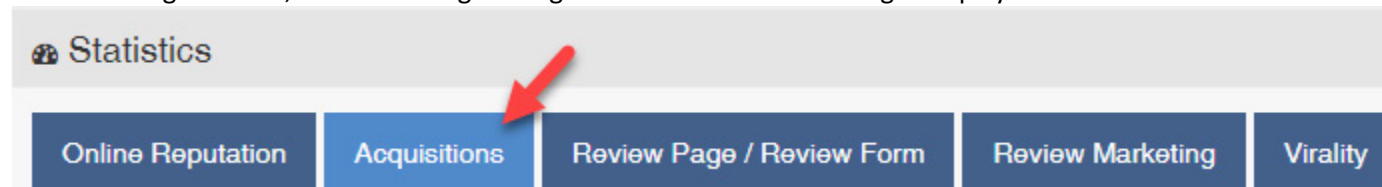
THE TABS

Throughout the platform, in the main section of the screen, you will be able to view (or insert) different data based on the Active Tab.

Dashboard Example:



When clicking on a Tab, its color changes to light blue and different stats get displayed:

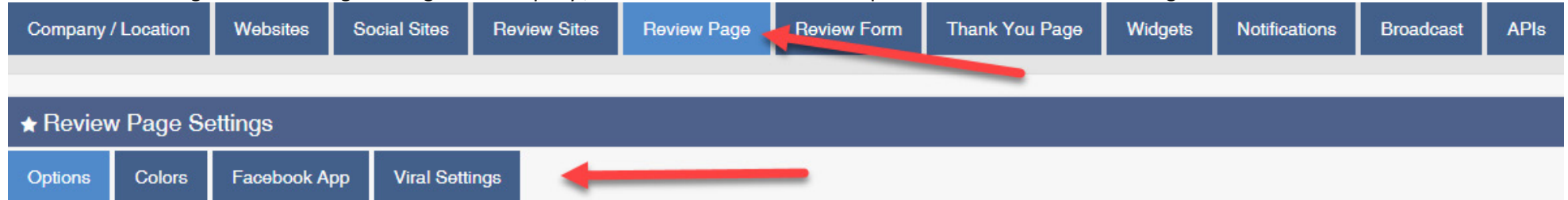


NESTED TABS

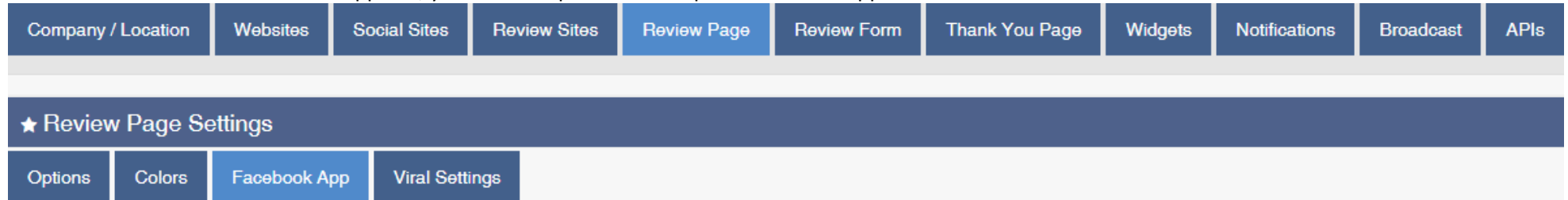
Sometime, you will find multiple tab levels (or nested tabs).

The Company / Location Example:

Here we are viewing the Review Page Settings of a Company / Location and we are in the Options section of the Review Page:



If we click on the Nested Facebook App Tab, you will see options to set up the Facebook App:



BUTTONS

Buttons come in a variety of colors depending on what they perform.

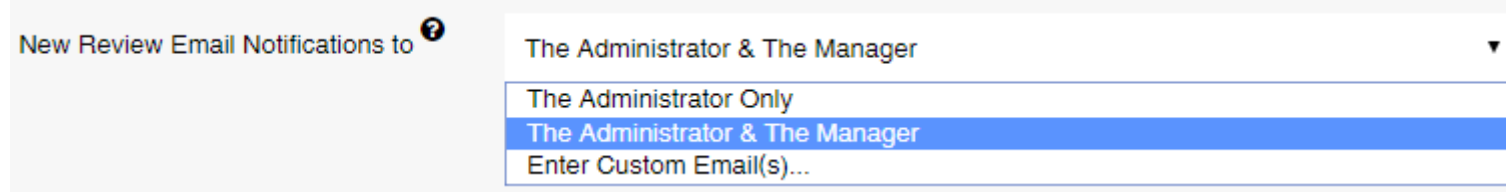
ALL BUTTONS DISPLAY AN ICON POSITIONED BEFORE THE TEXT DESCRIBING THE ACTION PERFORMED

Some Examples:



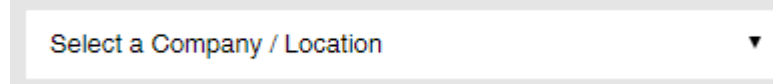
DROPDOWNS

Simple Dropdowns: this type of dropdowns only has a few options



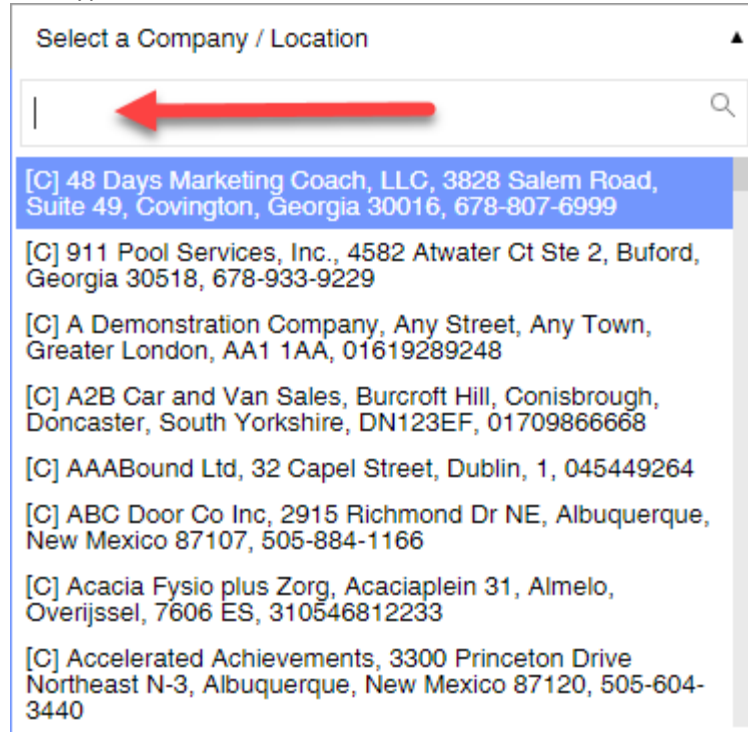
A screenshot of a web form. On the left, the text 'New Review Email Notifications to' is followed by a question mark icon. To its right is a dropdown menu. The dropdown is open, showing four options: 'The Administrator & The Manager' (selected and highlighted in blue), 'The Administrator Only', 'The Administrator & The Manager' (highlighted in blue), and 'Enter Custom Email(s)...'. The dropdown has a small downward arrow on its right side.

Dropdowns with a search box: whenever many results need to be displayed, you can filter results. Click on the field:



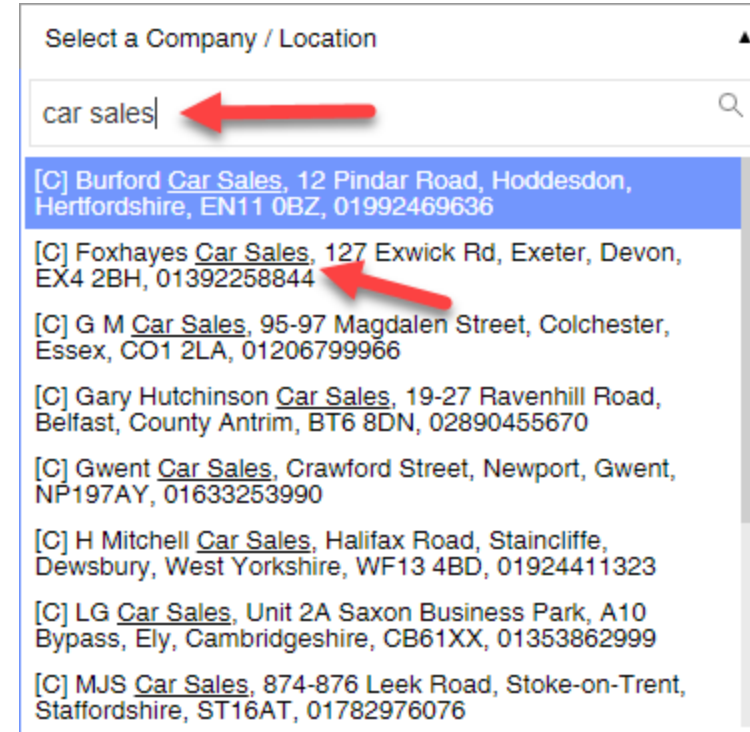
A screenshot of a web form showing a dropdown menu with the placeholder text 'Select a Company / Location'. The dropdown has a small downward arrow on its right side.

And type in a few letters in the search box in order to refine the search:



A screenshot of a web form showing a dropdown menu with the placeholder text 'Select a Company / Location'. The dropdown is open, and a search box is visible. A red arrow points to the search box. Below the search box, a list of results is displayed, each starting with '[C]' followed by company details. The first result is highlighted in blue.

Company Name	Address	Phone Number
[C] 48 Days Marketing Coach, LLC	3828 Salem Road, Suite 49, Covington, Georgia 30016	678-807-6999
[C] 911 Pool Services, Inc.,	4582 Atwater Ct Ste 2, Buford, Georgia 30518	678-933-9229
[C] A Demonstration Company,	Any Street, Any Town, Greater London, AA1 1AA	01619289248
[C] A2B Car and Van Sales,	Burcroft Hill, Conisbrough, Doncaster, South Yorkshire, DN123EF	01709866668
[C] AAABound Ltd,	32 Capel Street, Dublin, 1	045449264
[C] ABC Door Co Inc,	2915 Richmond Dr NE, Albuquerque, New Mexico 87107	505-884-1166
[C] Acacia Fysio plus Zorg,	Acaciaplein 31, Almelo, Overijssel, 7606 ES	310546812233
[C] Accelerated Achievements,	3300 Princeton Drive Northeast N-3, Albuquerque, New Mexico 87120	505-604-3440

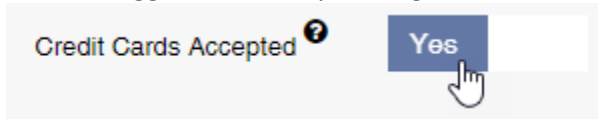


A screenshot of a web form showing a dropdown menu with the placeholder text 'Select a Company / Location'. The dropdown is open, and a search box is visible. A red arrow points to the search box, which contains the text 'car sales'. Below the search box, a list of results is displayed, each starting with '[C]' followed by company details. The first result is highlighted in blue.

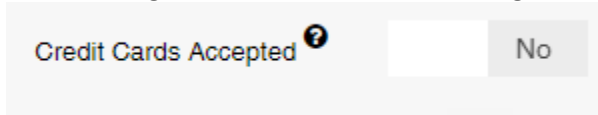
Company Name	Address	Phone Number
[C] Burford Car Sales,	12 Pindar Road, Hoddesdon, Hertfordshire, EN11 0BZ	01992469636
[C] Foxhayes Car Sales,	127 Exwick Rd, Exeter, Devon, EX4 2BH	01392258844
[C] G M Car Sales,	95-97 Magdalen Street, Colchester, Essex, CO1 2LA	01206799966
[C] Gary Hutchinson Car Sales,	19-27 Ravenhill Road, Belfast, County Antrim, BT6 8DN	02890455670
[C] Gwent Car Sales,	Crawford Street, Newport, Gwent, NP197AY	01633253990
[C] H Mitchell Car Sales,	Halifax Road, Staincliffe, Dewsbury, West Yorkshire, WF13 4BD	01924411323
[C] LG Car Sales,	Unit 2A Saxon Business Park, A10 Bypass, Ely, Cambridgeshire, CB61XX	01353862999
[C] MJS Car Sales,	874-876 Leek Road, Stoke-on-Trent, Staffordshire, ST16AT	01782976076

ON / OFF – YES / NO SELECTORS

You can toggle the state by clicking on the button:

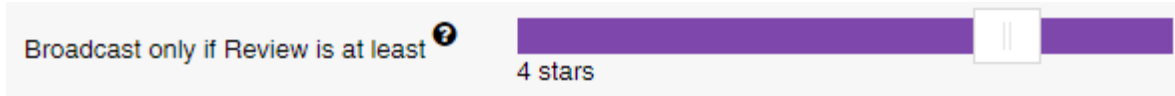


After clicking, the state of the button changes:



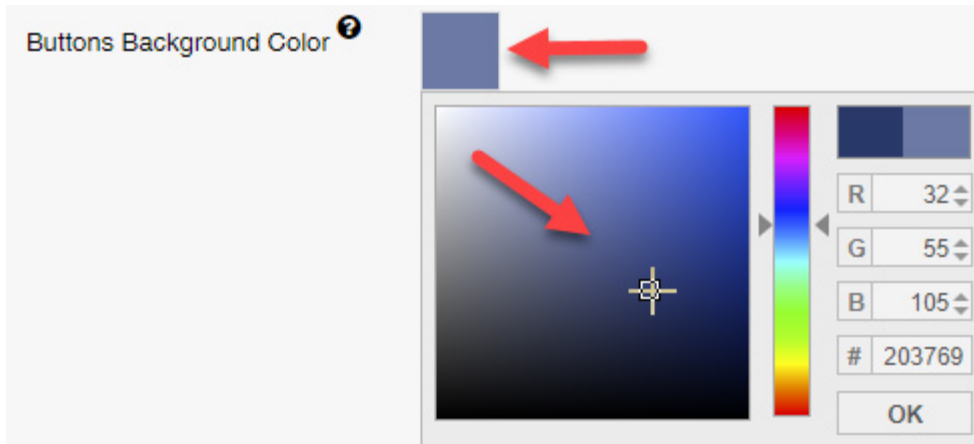
SLIDERS

Click and drag the slider to change to the desired value, then release the slider when the desired value gets reached:



COLOR PICKERS


Click the Color Picker. Select your color either directly in the color picker (you can adjust the color spectrum by sliding the vertical rainbow chooser), enter RGB values or a HTML color code:



DATE RANGE SELECTORS

 Select a Date

In the dropdown, you can easily select a Date Range by clicking on of the preselected items, or you can have a Custom Range by selecting the option

 February 1, 2019 - April 30, 2019

Last 7 Days

Last 30 Days

This Month

Last Month

Last 90 Days


This Quarter

Last Quarter

Custom Range

Cancel

Apply

 Select a Date

Last 7 Days

Last 30 Days

This Month


Last Month


Last 90 Days

This Quarter

Last Quarter

Custom Range

 05/12/2019

 05/12/2019

< May 2019

June 2019

W	Mo	Tu	We	Th	Fr	Sa	Su	W	Mo	Tu	We	Th	Fr	Sa	Su
18	29	30	1	2	3	4	5	22	27	28	29	30	31	1	2
19	6	7	8	9	10	11	12	23	3	4	5	6	7	8	9
20	13	14	15	16	17	18	19	24	10	11	12	13	14	15	16
21	20	21	22	23	24	25	26	25	17	18	19	20	21	22	23
22	27	28	29	30	31	1	2	26	24	25	26	27	28	29	30
23	3	4	5	6	7	8	9	27	1	2	3	4	5	6	7

Cancel

Apply

After selecting a date, the date range gets displayed in the field:


 February 1, 2019 - April 30, 2019

IMAGE RESIZER AND UPLOADER


To know the image file requirements, Help is always available by hovering the question mark:

Logo

Brand / Company / Location Logo is displayed on many parts of the platform including the Review Form & Review Page as well as in the Printing Center for the generation of high quality documents.
Uploaded image must be in jpeg format, with a minimum size of 690 x 690 pixels or greater.

Click or Tap on the image to select a file or drag and drop an image over the current image. You can reposition the image, zoom in or out. To save the image, click the checkmark at the top right of the image

Logo



Drop a photo on the image or click the image to select a file.
Image must be square and for best results should have a minimum width AND height of 690 x 690 pixels

Type

on ID

Union VAT ID

f Employees

From your desktop, drop the image file or click the image to select a file:

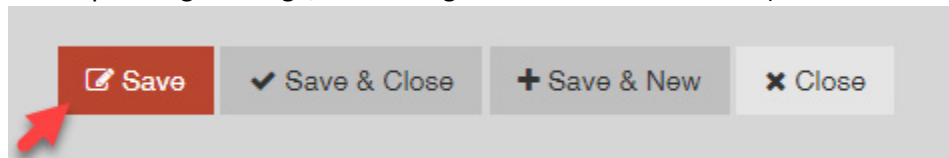
Use the first 3 buttons to resize the image:



To confirm that resizing is OK, click the Checkmark icon:



After uploading an image, do not forget to use the Save button (found at the top or bottom of the form):



THE DATATABLES

Datatables can be found in most sections of the Platform. They play an important role since they display data and allow interactions. Mastering datatables is key when using the platform. So please take a bit of time to read this important section of the Interface Manual.

Because all Datatables are displayed in the same way, we will not go through a detailed description of all the different datatables available in Reputation CRM. By presenting the Companies & Locations Datatable and the Customers Datatable, you should be able to get around!

In the screenshot below a Companies & Locations Datatable with 1 Company and 2 Locations:

The screenshot displays the Reputation CRM interface. The top navigation bar includes the 'reputation crm' logo, a language dropdown set to 'En', and a user profile icon. The breadcrumb trail shows 'Home > Companies / Locations'. The main header for the 'Companies / Locations' section includes an 'Add New' button and a 'Tools' dropdown. Below this, a pagination bar indicates 'Page 1 of 1 | Display 50 records | 3 record(s) found'. A search bar with a 'Search' button and a 'Reset' button is also present. The datatable itself has columns for ID, Logo, Name, Full Address, Phone #, Main Email Address, Type, Location Group, Main Company, Administrator, and Status. It lists three records for 'Lowton Motor Company': a main company entry and two location entries (Golborne and Birchwood). Each record includes a star rating and a 'Status' indicator. Action buttons for 'Review Page', 'Review Form', and 'Check-in' are available for each record. The footer of the interface shows the copyright notice '2007-2019 © Reputation Marketing Platform for Businesses' and a chat icon.

ID	Logo	Name	Full Address	Phone #	Main Email Address	Type	Location Group	Main Company	Administrator	Status
47585604		Lowton Motor Company	Ashton Road Garage, Golborne, Warrington, WA3 3TS, England	01942724009	sales@lowtonmotorcompany.co.uk	Company				✓
50315917		Lowton Motor Company Golborne	Ashton Road Garage, Golborne, WA33TS, England	01942724009	sales@lowtonmotorcompany.co.uk	Location		Lowton Motor Company		✓
50315915		Lowton Motor Company Birchwood	Unit 18/19 Adlington Court, Birchwood, Warrington, Cheshire, WA36PL, England	01925320468	sales@lowtonmotorcompany.co.uk	Location		Lowton Motor Company		✓

All Datatables have 4 different inner sections:

The screenshot displays the Reputation CRM interface for the 'Companies / Locations' section. The interface is divided into four main colored sections:

- NAVIGATION + TOOLS + ACTIONS (Light Red):** Located at the top, it includes a breadcrumb trail (Home > Companies / Locations), a title bar, and buttons for '+ Add New', 'Tools', 'Actions', and 'Submit'.
- FILTERING OPTIONS (Light Purple):** Below the navigation bar, it contains a table header with columns: ID, Logo, Name, Full Address, Phone #, Main Email Address, Type, Location Group, Main Company, Administrator, and Status. It also includes a search bar, a 'Reset' button, and a 'Search' button.
- THE DATA (Light Green):** The main table area displaying three records for 'Lowton Motor Company'. Each record includes a checkbox, ID, logo, name, address, phone number, email, type, location group, main company, administrator, status, and action buttons (Review Page, Review Form, Check-in).
- BOTTOM NAVIGATION (Light Red):** Located at the bottom, it includes a page navigation bar (Page 1 of 1 | Display 50 records | 3 record(s) found) and a 'BOTTOM NAVIGATION' label.

At the bottom left, the footer text reads: '2007-2019 © Reputation Marketing Platform for Businesses'. At the bottom right, there is a chat icon.

In light RED: the Navigation, Tools and an Action Section.

In light PURPLE: the Filtering options with a Search and a Reset Button.

In light GREEN: the data returned due to filtering options

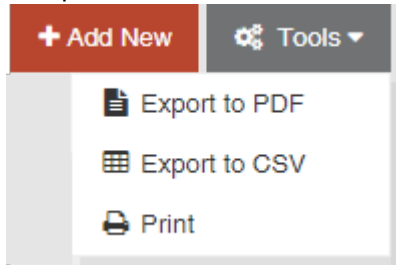
In light RED again: the Navigation gets displayed a second time in case you might want to navigate between results quickly after reaching the end of a page.

THE ADD NEW BUTTON(S) AND THE TOOLS DROPDOWN

At the top right, you will:

- usually find one or more RED button to insert data into the platform (New Company or Location, New Customer...)
- and a Tools button, that when clicked, displays a dropdown to Export or Print data

Companies & Locations Datatable example:



NOTE: Export to PDF or CSV options only export the selected records: the one that are currently selected and displayed on screen. You might have to use the Display settings (see below) to export desired records.

Customers datatable example:



THE ACTIONS

Actions are launched to perform defined tasks for one or for multiple records at once (depending on the action).

1. First, in the data section, select one or more records by ticking the checkboxes,
2. In the dropdown, select the Action you wish to perform,
3. Click the Submit button to launch the Action.

Example: Deleting a Location in the Companies & Locations Datable

reputation ★ crm

Home > Companies / Locations

Companies / Locations




Page 1 of 1 | Display 50 records | 3 record(s) found

1 record(s) selected

3. Submit the Action

2. In the dropdown, select an Action

1. Select one or more records

<input type="checkbox"/>	ID	Logo	Name	Full Address	Phone #	Main Email Address	Type	Location Group	Main Company	Administrator	Status	
<input type="checkbox"/>	ID		Name	Full Address	Phone #	Main Email Address	Select...	Select...	Select...	Select...	Select...	
<input type="checkbox"/>	47585604		Lowton Motor Company	Ashton Road Garage, Golborne, Warrington, WA3 3TS, England	01942724009	sales@lowtonmotorcompany.co.uk	Company				✓	★ Review Page 📄 Review Form 📍 Check-in
<input type="checkbox"/>	50315917		Lowton Motor Company Golborne	Ashton Road Garage, Golborne, WA33TS, England	01942724009	sales@lowtonmotorcompany.co.uk	Location		Lowton Motor Company		✓	★ Review Page 📄 Review Form 📍 Check-in
<input checked="" type="checkbox"/>	50315915		Lowton Motor Company Birchwood	Unit 18/19 Adlington Court, Birchwood, Warrington, Cheshire, WA36PL, England	01925320468	sales@lowtonmotorcompany.co.uk	Location		Lowton Motor Company		✓	★ Review Page 📄 Review Form 📍 Check-in

Page 1 of 1 | Display 50 records | 3 record(s) found

2007-2019 © Reputation Marketing Platform for Businesses

THE NAVIGATION IN THE DATATABLE

The navigation blocks at the top and bottom of the page offer a quick way to navigate between pages or display more records onto a single page.


Page < 1 > of 1 | Display 50 ▼ records | 3 record(s) found

CAUTION: If you have thousands of records to display (like in the example below taken from the Customers datatable), do not select the All Option as this will crash your browser!

- **Refine your search before viewing All records:** depending on your computer and browser assigned memory, try to always stay below 500 records on screen
- **Before using the Reset button to select all records again, change the Display option back to 50 or less records, or your browser most likely will CRASH!**

DO NOT DO THIS!


Close to half a million customers to display on a single screen! CRASH ASSURED ☹


 Customers

Page < 1 > of 49886 | Display 10 ▼ record(s) | 498,859 record(s) found



☐ ID Customer

Creation Date / Last visit Date

from 

to 

5
10
25
50
75
100
All



HOW TO FILTER DATA IN THE DATATABLE

Filtering data is easy:

1. Use the input fields and the dropdowns available
2. Click the Search button

Example Search in the Customers datatable: display all customers that have unsubscribed from Emails for the company Active Wills Limited

Customers

Page 1 of 10 | Display 10 record(s) | 96 record(s) found

Action Submit

+ Add New Customer + Bulk Import Tools

ID	Customer	Creation Date / Last visit Date	Email Status	Company / Location	# of Emails / SMS Sent	Review Rating	Review Date
ID	Customer	from to	Unsubscribed	[C] Active Wills Limited...		Select...	from to

Search Reset

After the search is performed, you get the number of records found:

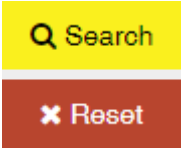
Customers

Page 1 of 10 | Display 10 record(s) | 96 record(s) found

And each customer data:

ID	Customer	Creation Date / Last visit Date	Email Status	Company / Location	# of Emails / SMS Sent
ID	Customer	from to	Unsubscribed	[C] Active Wills Limited...	
572705	Lisa Taylor England English	2019-05-09 06:16:33 PM	Unsubscribed	Active Wills Limited First Floor, Poynton House, 40 Shropshire Street, Market Drayton, Shropshire, TF9 3DD	1 / 0
571233	Paul hailey England English	2019-05-07 02:07:26 PM	Unsubscribed	Active Wills Limited First Floor, Poynton House, 40 Shropshire Street, Market Drayton, Shropshire, TF9 3DD	2 / 0
569900	Marc Ellis England English	2019-05-04 09:52:59 AM	Unsubscribed	Active Wills Limited First Floor, Poynton House, 40 Shropshire Street, Market Drayton, Shropshire, TF9 3DD	2 / 0

You can use the Reset button located under the Search button to select all records again:



DATATABLE ACTIONS AVAILABLE ON A RECORD

By clicking available buttons in the datatable, some Actions can be launched on individual records without the need to select an Action in the dropdown.

Example in the Reviews datatable:

The screenshot displays the Reputation CRM interface. At the top, the header shows 'reputation ★ crm' and user information 'En TEST18'. Below the header, a datatable lists review records. The first record is selected, showing details for 'Alello's Ristorante' (ID: 195426019, Review Date: 2019/05/12, Review Site: Yelp USA). The review is by 'Kevin R.' (5 stars) and includes a text description. To the right of the review, a vertical list of actions is visible: 'Broadcast Review', 'Publish Review', 'Depublish Review', 'Feature Review', 'Unfeature Review', and 'Report Review'. A red arrow points to this list. Below the review text, there are buttons for 'Respond or Report Review' and 'Review Page Votes & Social Shares'. A red arrow points to the 'Report This Review' button. Another red arrow points to the 'Respond to this Review' button, which includes a sub-button 'Respond on the Platform'. The bottom right corner features a chat icon.

ID	Company / Location	Review Date	Review Site	Review Info	Pinned	Employee(s) / Notes	Status
195426019	Alello's Ristorante 2677 Main St, Whitney Point, New York 13862 607-692-4114	2019/05/12	Yelp USA	Kevin R. ★★★★★ This place is awesome. Great food. Great pizza. Loved the marguerite pie. We came here on Mother's Day after a graduation so we were concerned the service would be bad. It was actually impeccable. Try the stuffed mushrooms. Ours was seafood l-stuffed. It was also really good. I plan on coming back here anytime I am in Binghamton or Cortland. Worth the trip!			✓

TEXT LINKS IN DATATABLES

All texts in Reputation CRM are written in BLACK.

Whenever you see BLUE texts, this means that this is a link to view AND / OR edit data.

Example Text links in the Users datatable:

reputation ★ crm

Home > Users Profiles

Users Stats

Users Profiles

Page 1 of 147 | Display 50 records | 7,311 record(s) found

ID	Photo	User's Info	Social Profile	Last Visit	Company / Location	Overall Rating
71384		Chad Freeman English		2019-05-12	The Slip Authority, LLC (50315946)	★★★★★
71376		Chris Dent English		2019-05-11	Crystal Motor Company LTD (1853522)	★★★★★ Chris Dent (571818)

When clicking the User Name in the datatable, you get to view a lot more info on the user:

Info

Stats

Reviews

Comments

Activities

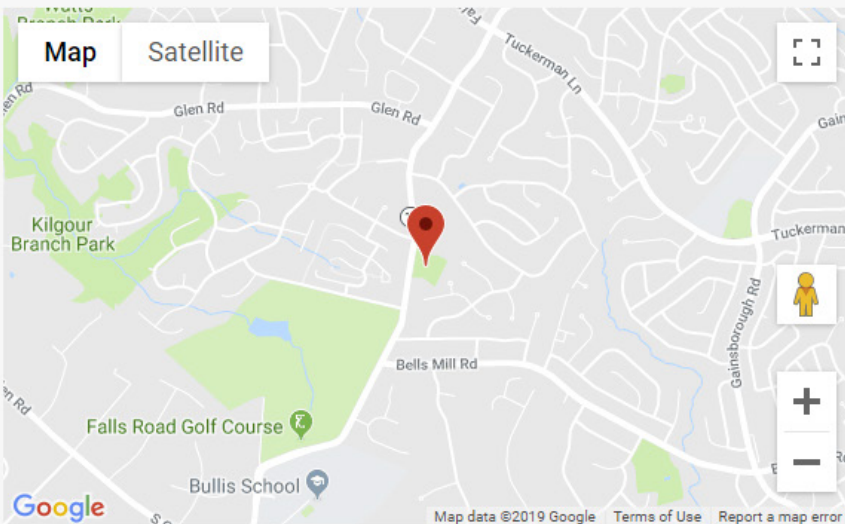


Chad Freeman



ACTIVITIES:

★	0	👍	0	f	0
💬	0	🗣️	0	🐦	0
📷	0	🏆	0	g+	0
📺	0	😊	0	in	0
📹	0	👤	0	📌	0



LANGUAGE:

English

SOCIAL LOGIN VIA:



CONTACT INFO:

Email Address:

Email Me

Mobile Phone #:

LOGIN INFO:

IP Address:

Host:

Registered Date:

2019-05-12 04:39 AM

Last Visit Date:

2019-05-12 04:39 AM

Activated:

Yes

One last example: texts links are everywhere in the Company / Location datatables

[Company / Location](#)[Websites](#)[Social Sites](#)[Review Sites](#)[Review Page](#)[Review Form](#)[Thank You Page](#)[Widgets](#)[Notifications](#)[Broadcast](#)[APIs](#)

Company / Location Info

[Info](#)[Address](#)[Email Addresses](#)[Phones](#)[Google Maps](#)[Employees](#)[Categories](#)[Languages](#)[Photos](#)[Videos](#)[Opening Hours](#)[Publishing](#)

+ Add New

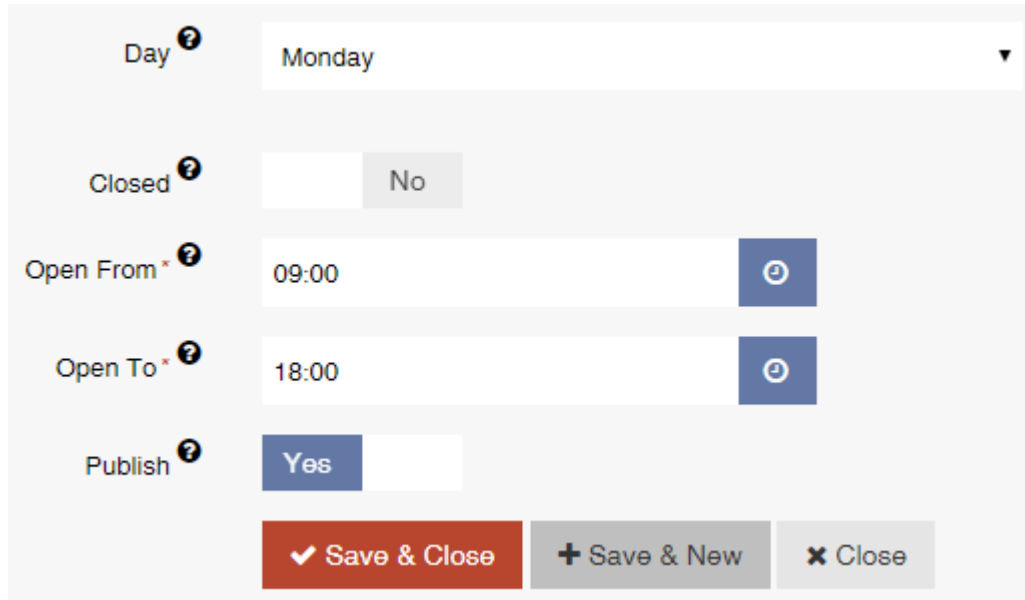
Page < 1 > of 1 | Display 25 records | 7 record(s) found

Actions > ✓ Submit

<input type="checkbox"/>	Days	Open / Closed	Open From	Open To	Status	Order
<input type="checkbox"/>	Monday	✓	09:00	18:00	✓	1
<input type="checkbox"/>	Tuesday	✓	09:00	18:00	✓	2
<input type="checkbox"/>	Wednesday	✓	09:00	18:00	✓	3
<input type="checkbox"/>	Thursday	✓	09:00	18:00	✓	4
<input type="checkbox"/>	Friday	✓	09:00	18:00	✓	5
<input type="checkbox"/>	Saturday	✓	09:00	17:00	✓	6
<input type="checkbox"/>	Sunday	✓	10:00	17:00	✓	7

Page < 1 > of 1 | Display 25 records | 7 record(s) found

And text links allow access to data forms:



The screenshot shows a form with the following fields and controls:

- Day**: A dropdown menu currently showing "Monday".
- Closed**: A toggle switch currently set to "No".
- Open From***: A time input field showing "09:00" with a clock icon button to its right.
- Open To***: A time input field showing "18:00" with a clock icon button to its right.
- Publish**: A toggle switch currently set to "Yes".
- Buttons**: Three buttons at the bottom: "✓ Save & Close" (red), "+ Save & New" (grey), and "✕ Close" (grey).

FINAL NOTES REGARDING THE INTERFACE

You can play around and try the buttons or Actions SAFELY! Reputation CRM does not BITE 😊

We made sure that most of the Actions performed can be undone (apart from some very recent DELETE Actions where we might not be able to get back all of your data!).

If you need help, do not forget that we are just a few clicks away!

From any page, you can get LIVE support by clicking the icon located at the bottom right of the screen:

